

## **August 2019 Trustee Board Summary.**

The Trustee Board met at the start of August 2019. **Apologies** were received from Anton.

It was the first board meeting of the new academic year and as chaired by Danielle, President and Chair of the Board.

The following was discussed and agreed:

The **University's Internal Satisfaction Survey** was considered by the board and they all said how great it was that the SU had moved from the bottom of the tables to joint third.

The board received an Update on **Aston Brook Green** and made some provisional decisions regarding its future (and the decoration of the rooms).

The board agreed the 10 **KPIs** for the SU over the coming year and the 30 or so indicators that support these. They recognise the most important measurement is what students think and feel about the SU.

They received a report on the recent **NSS scores** and recognised the great achievements in the 3.5% increase in the satisfaction rating from students, but that there was still some way to go before the SU is on par with other SUs around the country.

The **Budget for 2019-2020 was agreed**, with various caveats in relation to Energy charges and the impact of the new building on the commercial services. Ideally new roles in Student Activities and Central services will be recruited.

As per each meeting a **report** was received from the **CEO** regarding their outputs and outcomes since the last meeting and it was agreed for the next meeting the **officers** would present their actions plans for the year.

The board were informed that both John Bailey and Sandra Benbow would be leaving the board at the end of 2019. John has come to the end of his term and Sandra is leaving the UK for Germany. The board prioritised the recruitment of new and replacement trustees as soon possible

There were no significant items or **risk** to be considered at this meeting and with regards to **Human Resources** issues the board formally agreed to align salaries to the University pay-scale (there were no financial implications of this)

The board were also made aware of the new system for recruiting student reps and were keen to see how this impacted on their numbers once term had started.

There were no any other business that had not already been dealt with and no fast track (email) approvals to note.

The next meeting is scheduled for December 13<sup>th</sup> 2019.

END.